14MAR22 TRN: 7-SPEED MANUAL A CUSTOMER STATED THAT WHEN HE FIRST STARTS THE CAR WHEN THE CAR IS IN NEUTRAL, THERE IS A GRINDING NOISE FROM THEFRONT IF HE PUSHES THE CLUTCH IN THE NOISE GOES AWAY. DIAG2 CUSTOMER STATED THAT WHEN HE FIRST STARTS THE CAR WHEN IT IS COLD, AND THE CAR IS IN NEUTRAL, THERE IS A GRINDING NOISE FROM THEFRONT. IF HE PUSHES THE CLUTCH IN THE NOISE GOES AWAY. W 6.00 997108 1 MB3Z*7003*A TRANSMISSION ASY 1 MB3Z*7A564*A CYLINDER ASY - CLUTCH SLAVE 8 JB3Z*4B496*B BOLT 6 LB3Z*4B496*A BOLT 1 MB3Z*9450*B GASKET 2 *W520103*S442 NUT - HEX. 12 *W500121*S437 BOLT 6 *W500642*S439 BOLT 8 *W520515*S442 BOLT 12 *W500121*S439 BOLT 1 KB3Z*6L612*A GASKET 2 *W520103*S442 NUT - HBX. 1 KB3Z*6L612*A GASKET PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 2575 TRANSMISSION NOISE FROM UNDER VEHICLE PERFORM DIAG USE CHASSIS EAR TO PINPOINT NOISE FOUND NOISE LOUDEST AT REAR OF TRANSMISSION US ENGINE EAR TO VERIFY NOISE FOUND NOISE GOES AWAY WITH PRESSURE ON 6T GEAR CALL HOTLINE REMOVE TRANSMISSION INSPECT CLUTCH PRESSURE PLATE THROWOUT BEARING ALL OK LOW TIME IN SERVICE SPOKE WITH FORD ENGINEER REPLACE TRANSMISSION ASSEMBLY REPLACE ALL ONE TIME USE PARTS VEHICLE EQUIPPED WITH FRONT SWAYBAR DISCONNECT REMOVE ASSEMBLY REASSEMBLE BL CLUTCH ROAD TEST VERIFY REPAIR B Customer states pre-collision not available DIAG2 Customer states pre-collision not available DESCRIPTION SERVICE HOURS: LABOR AMOUNT QUICK LANE PARTS AMOUNT MONDAY - FRIDAY MONDAY - FRIDAY GAS, OIL, LUBE 7:30 A.M. - 7:00 P.M. SUBLET AMOUNT 7:30 A.M. - 6:00 P.M. SATURDAY MISC. CHARGES SATURDAY TOTAL CHARGES 7:00 A.M. - 3:00 P.M. 7:00 A.M. - 3:30 P.M. LESS INSURANCE SALES TAX

CUSTOMER SIGNATURE

PLEASE PAY

SEE REVERSE SIDE FOR WARRANTY INFORMATION

THIS AMOUNT