This bulletin supersedes 21-2352. Reason for update: Remove The Production Fix Date

Model:

Ford 2021 Bronco

Summary

This article supersedes TSB 21-2352 to update the Title, Issue and Action.

Issue: Some 2021 Broncos may exhibit a whistle noise coming from the front center of the vehicle and/or the climate control housing. This may be due to the sealing on the climate control case. To correct the condition, follow the Service Procedure to apply butyl tape to cover small holes in the fresh air inlet door.

Action: Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

• 2021 Bronco

• Whistle noise coming from the front center of the vehicle and/or the climate control housing

Parts

Service Part Number	Quantity	Description
Obtain Locally	As Needed	Butyl Tape, 3M® 08612 Windo Weld Round Ribbon Sealer Or Equivalent

As Needed indicates the amount of the part may vary and/or is not a whole number. Parts can be billed out as non-whole numbers, including less than 1.

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2021 Bronco: Diagnose And Install Tape Following The Service Procedure (Do Not Use With Any Other Labor Operations)	222018A	0.8 Hrs.

Repair/Claim Coding

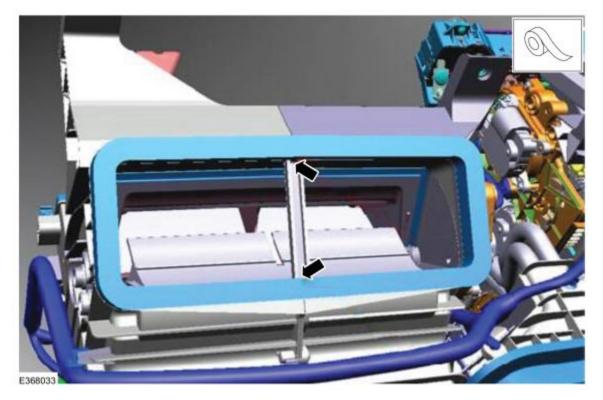
Causal Part: 19B555

Service Procedure

- **1.** Open a front side window and cycle the heating, ventilation, and air conditioning (HVAC) control module recirculation mode to the ON and OFF setting while driving above 40 mph (64 km/h).
- 2. Is a whistle noise heard with the HVAC control module recirculation setting in the ON position?
 - (1). Yes proceed to Step 3.
 - (2). No this article does not apply. Refer to Workshop Manual (WSM), Section 412-00.
- **3.** Turn off the HVAC control module recirculation mode.
- **4.** Remove the cowl panel grille. Refer to WSM, Section 501-02 Front End Body Parts > Removal and Installation > Cowl Panel Grille.
- **5.** Apply butyl tape over the 2 small holes on the top and bottom section of the fresh air inlet door of the climate control housing. (Figure 1)

NOTE: This may be a blind operation and the fresh air inlet door needs to be in fresh air mode so it remains out of the way.

Figure 1



- 6. Inspect the area the butyl tape was installed for correct location. Apply more tape if required.
- 7. Reinstall the cowl panel grille. Refer to WSM, Section 501-02 Front End Body Parts > Removal and Installation > Cowl Panel Grille.